

MASTERMELT REFINING SERVICES LTD
GENERAL TERMS AND CONDITIONS

The Customer's attention is in particular drawn to the provisions of conditions 12 and 13.

1. INTERPRETATION

1.1 The definitions and rules of interpretation in this condition apply in these Conditions.

Acceptance: as defined in condition 5.

Conditions: These General Terms & Conditions of Mastermelt Refining Services Ltd, as set forth in this document

Contract: any contract between MRS and the Customer for the Services incorporating these Conditions.

Customer: the person, firm or company who place an Order for the purchase, processing and/or sale of Materials with MRS.

Delivery: the delivery of the Materials to MRS's premises or those of MRS's nominated agent in accordance with condition 4 below.

Materials: all substances and materials the subject of the Customer's Order delivered in accordance with condition 4 in connection with the Services.

Order: means any order for the Services whether communicated orally or in written form.

MRS: Mastermelt Refining Services Ltd, registered at Staden Lane Industrial Estate, Ashbourne Road, Buxton, SK17 9RZ.

Product: any precious metal residue recovered from the Materials following processing.

Services: means Service A, Service B and/or Service C.

Service A: the purchase of the Materials from the Customer by MRS.

Service B: the receipt, sampling, evaluation, processing, refining of the Materials and the assessing and purchase of Product from the Customer by MRS.

Service C: the receipt, sampling, evaluation, processing, refining of the Materials and the assessing of Product by MRS and the return to the Customer of metals representing the value of Product obtained from the Materials.

1.2 A reference to a law is a reference to it as it is in force for the time being taking account of any amendment, extension, application or re-enactment and includes any subordinate legislation for the time being in force made under it.

1.3 Words in the singular include the plural and in the plural include the singular.

- 1.4 A reference to one gender includes a reference to the other gender.
- 1.5 Condition headings do not affect the interpretation of these Conditions.

2. APPLICATION OF TERMS

- 2.1 Subject to any variation under condition 2.3 the Contract shall be on these Conditions to the exclusion of all other terms and conditions (including any terms or conditions which the Customer purports to apply under any purchase Order, confirmation of Order, specification or other document).
- 2.2 No terms or conditions endorsed on, delivered with or contained in the Customer's purchase Order, confirmation of Order, specification or other document shall form part of the Contract simply as a result of such document being referred to in the Contract.
- 2.3 These Conditions apply to all the Services and any variation to these Conditions and any representations about the Services shall have no effect unless expressly agreed in writing and signed by an authorised signatory of MRS. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of MRS which is not set out in the Contract.
- 2.4 Each Order or acceptance of a quotation for Services by the Customer from MRS shall be deemed to be an offer by the Customer for the Services subject to these Conditions.
- 2.5 No Order placed by the Customer shall be deemed to be accepted by MRS until Acceptance.
- 2.6 The Customer shall ensure that the terms of its Order and any applicable specification are complete and accurate.
- 2.7 Any quotation is given on the basis that no Contract shall come into existence until Acceptance.

3. WARRANTY

- 3.1 The Customer warrants:

3.1.1 that it is the absolute legal beneficial owner of the Materials free from all liens, charges and encumbrances or other adverse rights or interests whatsoever;

3.1.2 that processing of the Materials by MRS will not affect, compromise or infringe any third-party rights existing or arising in connection with the Materials; and

3.1.3 that the Materials will not be:

(i) radioactive;

(ii) explosive;

(iii) liable to spontaneous combustion;

(iv) contain certain organo-metallic compounds; or

(v) contain deleterious or penalty elements which include, without limitation, Arsenic, Cadmium, Tellurium, Selenium, Chlorine, Bismuth, Mercury, Bromine, Iodine, Beryllium and Antimony. MRS may be able to process materials containing these metals but only after prior agreement.

4. DELIVERY, RISK AND INSURANCE

4.1 Unless otherwise specifically agreed in writing pursuant to these terms, all Materials shall be delivered at the Customer's risk and expense to MRS's premises or those of MRS's nominated agent between 9.00am and 4.30pm Mondays to Fridays, public holidays excepted.

4.2 The Materials shall remain at the Customer's risk and responsibility until Acceptance (as defined below). The Customer shall insure the Material accordingly and shall, in the case of overseas customers, provide MRS with a certificate of insurance giving the name and address of the insurance company's agents in the UK.

4.3 The Customer shall arrange for any claims covered by insurance to be payable in London. Unless otherwise agreed, the value of such insurance shall be based C.I.F. plus a margin of 10%.

5. ACCEPTANCE

5.1 Following Delivery all Materials shall be gross weighed and sampled in MRS's usual manner and at such time as MRS may determine.

- 5.2 Should the Materials be compliant with conditions 6, 7 and 8 below, and should MRS consider in its reasonable opinion that the Materials are safe and fit to receive the Services, MRS may issue a notice of acceptance to the Customer, identifying the batch numbers of Materials accepted and their gross weight.
- 5.3 Subject to condition 5.4, upon the Materials being prepared for processing by MRS the Materials are deemed accepted by MRS for the Services ("**Acceptance**"). MRS may prepare the Materials for processing in such manner as it may consider appropriate whether on their own or with other materials.
- 5.4 For the avoidance of doubt, Acceptance will not take place, notwithstanding that the Materials have been prepared for processing, where the Customer's warranty in condition 3 is untrue in any respect.
- 5.5 Where the nature of the Materials practicably allows, and with MRS's approval (not to be unreasonably withheld), the Customer may, at its sole expense, be represented at any weighing or sampling operation prior to Acceptance by a representative approved by MRS. The Customer shall provide 48 hours written notice to MRS in advance of delivery of its request to be represented at a weighing or sampling operation.
- 5.6 Absent such notification, or if the Customer's representative shall not be presented as notified, the Customer shall have waived any right to representation and MRS may proceed to weigh and sample the Materials without the Customer or its representative being present.

6. HEALTH AND SAFETY

- 6.1 The Customer shall ensure that the Materials comply with the provisions of the Health and Safety at Work etc Act 1974 (the "**Act**"). The Act (inter alia) requires any person who manufactures, imports, or supplies any substance for use at work to ensure, so far as is reasonably practicable, that the substance is safe and without risks to health when properly used.
- 6.2 The Customer shall also comply with the provisions of the Control of Substances Hazardous to Health Regulations 2002 by giving adequate information about the physical and chemical nature of the Materials, indicating any possible hazards that may arise during treatment. The customer will supply an MSDS applicable to the material being treated.
- 6.3 The Customer warrants that MRS, in performing the Services on the Materials, will not be in breach of any environmental rule, law, regulation or instrument whatsoever.

7. PACKING

- 7.1 In delivering the Materials to MRS, the Customer shall ensure that all Materials are packed safely and securely so as to conform to current regulations governing the transport of goods. In particular, Materials likely to contain substances of a hazardous nature must be clearly marked as such with appropriate warning labels and an MSDS appropriate for the material sent. The appropriate EWC code should be entered on the delivery note.
- 7.2 Inadequately labelled Materials may, at MRS's sole discretion, be held at the Customer's risk and expense following Delivery pending further information on their content. Any delays to the time of Acceptance incurred as a result will be added to the quoted date for metal availability.
- 7.3 Unless otherwise agreed, packing shall be non-returnable. The cost of packing material and containers shall be borne by the Customer.
- 7.4 Where Product is to be sent to the Customer, MRS shall determine, in its absolute discretion, the manner, mode and form in which the Product may be sent.

8. DESCRIPTION AND DOCUMENTATION

- 8.1 All Materials shall be accompanied by an advice or delivery note giving the gross, tare and nett weight of each container and a description of the contents. The Customer shall ensure that on or before Delivery MRS receives full instructions as to the precious metals to be determined in the evaluation of the Materials.
- 8.2 On Acceptance, the Customer shall have no further rights in respect of any Materials for which full instructions were not given prior to Delivery, or any proceeds arising from the sale of such Materials.
- 8.3 All Materials shipped to MRS from overseas shall be accompanied by an invoice showing weights, estimated fine precious metal contents and values for customs clearance purposes. If appropriate the relevant Annex VII or TFS Notification document shall accompany the goods.
- 8.4 Where Materials are shipped by sea, the Customer shall transmit to MRS the following documents:
- (a) 2 negotiable copies and 1 non-negotiable copy of the bill of lading;
 - (b) 1 original and 1 copy of the certificate of insurance;
 - (c) 2 copies of the invoice for customs clearance purposes; and

- (d) A packing list stating the contents of each case, the nett and gross weights thereof and the seal numbers.
- 8.5 It is important that MRS receives the documents specified in condition 8.3 and 8.4 before the carrying vessel arrives at the destination port in the UK.
- 8.6 Where Materials are freighted by air, the Customer shall send to MRS by facsimile or email the Air waybill number and flight details and the following documents:
 - (a) The invoice for customs clearance purposes; and
 - (b) A packing list stating the contents of each case, the nett and gross weights thereof and the seal numbers.
- 8.7 The Customer shall maintain detailed accounting records of its transactions with MRS.
- 8.8 All waste Materials delivered from Overseas shall comply with either EC Council Regulation (EEC) No. 259/93 on the supervision and control of shipments of waste within, into and out of the European Community (the "**Regulation**"), the OECD Council Decision C(92)39/Final or the UNEP Basel Convention (as appropriate) and also UK Statutory Instrument 1994 No 1137.
- 8.9 The Customer shall, in accordance with the Regulation, take back waste Materials shipped to MRS for recovery if the shipment is not completed in accordance with the Contract or if it violates the Regulation.
- 8.10 MRS will, in the case of re-transfer of waste Material for recovery to another Member State of the European Union or to a third country, provide the notification of the initial country of despatch.

9. RISK/TITLE

- 9.1 The Materials remain at the exclusive risk and responsibility of the Customer until Acceptance.
- 9.2 Risk and title in the Materials shall pass to MRS on Acceptance.

10. PRICE

- 10.1 In the case of Service A, the price for purchase of Materials by MRS from the Customer shall be agreed in writing prior to Acceptance.

- 10.2 In the case of Service B or Service C, the Product will be determined, following Acceptance and processing, by MRS methodology (the "**Settlement Yield**").
- 10.3 MRS methodology employs a variety of factors in determining the Settlement Yield including, among others, the character and historic quality of the Customer's Materials, MRS designated laboratories' analysis and the uncertainties thereof, Customer's estimate or projection of precious metal content in the Materials, the estimated yield on final recovery, MRS risks and costs, and MRS refining practices and processes.
- 10.4 When the Customer is not represented, MRS will notify the Customer of the Settlement Yield either verbally or in writing and such amount will be final and conclusive unless objected to in writing by the Customer within seven days ("**Notice of Objection**").
- 10.5 If the Customer serves Notice of Objection on MRS in accordance with condition 10.4 above, any adjustment to the Settlement Yield will be negotiated between MRS and the Customer both acting in good faith. If agreement cannot be reached by negotiation within 2 weeks of MRS receiving Notice of Objection and if the Product is in a suitable form, the Customer and MRS will endeavour to agree on the appointment of an independent umpire to inspect the Product ("**Independent Inspection**").
- 10.6 In the case of discrepancy between the Settlement Yield and the findings of the Independent Inspection, the Settlement Yield shall be adjusted, upwards or downwards as the case may be, by the median of the Settlement Yield and the Independent Inspection.
- 10.7 In the case of Service B, the price to be paid by MRS to the Customer for the Product will be based on prevailing London bullion or free-market prices, whichever is applicable, for the Settlement Yield.
- 10.8 In the case of Service C, and subject to condition 11.5 below, MRS will return to the Customer, at the Customer's risk and expense, precious metals equivalent to the Product in the quantity and proportion determined by the Settlement Yield.

11. PAYMENT AND INVOICING

- 11.1 Following notification of the Settlement Yield, or following the adjustment of the Settlement Yield in accordance with conditions 10.5 and 10.6 above, MRS will issue an invoice to the Customer stating a time for payment, MRS's fees, and any charges, costs and disbursements incurred by MRS in connection with the Services ("**Invoice**").

- 11.2 In the case of Service B, a statement will be provided with the Invoice which will state the value of the Settlement Yield such value to be based on prevailing London bullion or free-market prices, whichever is applicable, payable by MRS to the Customer for the Product.
- 11.3 In the case of Service C, a statement will be provided with the Invoice which will provide a breakdown of the Settlement Yield by weight and type of metal to be returned to the Customer.
- 11.4 Unless otherwise agreed in writing, in the case of Service B, MRS shall be entitled to set-off its fees and costs as stated in the Invoice against the value of the Settlement Yield set out in the statement referred to in 11.2 above.
- 11.5 Where MRS is providing Service C and metals to the amount of the Settlement Yield are to be provided to the Customer, MRS shall have a lien over the Product until any sums owing to MRS by the Customer have been met in full. Should an Invoice not be met in full within two months of the date specified in the Invoice for payment, MRS shall be entitled to sell the Product and apply the proceeds to any unpaid portion of an Invoice and MRS's reasonable costs of storing the Product and arranging for its sale.
- 11.6 The Customer shall make all payments due under the Contract in full without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise.
- 11.7 If the Customer fails to pay MRS any sum due pursuant to the Contract, the Customer shall be liable to pay interest to MRS on such sum from the due date for payment at the annual rate of 4% above the base lending rate from time to time of Lloyds Bank plc, accruing on a daily basis until payment is made, whether before or after any judgment. MRS reserves the right to claim interest under the Late Payment of Commercial Debts (Interest) Act 1998.

12. INDEMNITY

- 12.1 The Customer shall indemnify MRS and/or any third party to whom MRS may subcontract the whole or any part of the Services against any and all actions, proceedings, losses, claims, costs, damages and expenses whatsoever:
- (a) in respect of loss of life, personal injury or damage to property arising directly as a result of:
 - (i) any defects or health hazards in the Materials; or
 - (ii) any instruction or false or misleading information given or supplied by the Customer in connection with the execution of the Services;

- (b) resulting from the requirements of the Regulation in relation to waste material shipped to MRS for recovery; or
- (c) resulting from the Customer's warranty under condition 3 being untrue in any respect.

12.2 The customer hereby appoints MRS as its agent for the purpose of granting an indemnity in identical terms to that contained in condition 12.1 by the Customer to any third party to whom MRS sub-contracts the whole or any part of the Services.

13. LIMITATION OF LIABILITY

13.1 The following provisions set out the entire financial liability of MRS (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Customer in respect of:

- (a) any breach of these Conditions; and
- (b) any representation, statement or tortious act or omission including negligence arising under or in connection with the Contract.

13.2 All warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.

13.3 Nothing in these Conditions excludes or limits the liability of MRS:

- (a) for death or personal injury caused by MRS's negligence; or
- (b) for any matter which it would be illegal for MRS to exclude or attempt to exclude its liability; or
- (c) for fraud or fraudulent misrepresentation.

13.4 Subject to condition 13.2 and condition 13.3:

- (a) MRS's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of the Contract shall be limited to the value of the Product will be based on prevailing London bullion or free-market prices, which ever is applicable, for the Settlement Yield on the day any such liability is established; and
- (b) MRS shall not be liable to the Customer for loss of profit, loss of business, or depletion of goodwill in each case whether direct, indirect or consequential, or any claims for consequential compensation whatsoever (howsoever caused) which arise out of or in connection with the Contract.

14. FORCE MAJEURE

- 14.1 MRS reserves the right to defer the date for performance of the Contract or to cancel the Contract (without liability to the Customer) if it is prevented from or delayed in the carrying on of its business due to circumstances beyond the reasonable control of MRS including, without limitation, acts of God, governmental actions, war or national emergency, acts of terrorism, protests, riot, civil commotion, fire, explosion, flood, epidemic, lock-outs, strikes or other labour disputes (whether or not relating to either party's workforce), suspension of metal accounts due to decision by or failure of companies holding said accounts, or restraints or delays affecting carriers or inability or delay in obtaining supplies of adequate or suitable materials or refining services, provided that, if the event in question continues for a continuous period in excess of 30 days, the Customer shall be entitled to give notice in writing to MRS to terminate the Contract.

15. GENERAL

- 15.1 The Customer shall not be entitled to assign the benefit of this contract.
- 15.2 MRS may, in its sole discretion, sub-contract the whole or any part of the Services including, without limitation, preparing the Materials for processing.
- 15.3 MRS may at any time in its sole discretion assign all or part of its rights or interests in these Conditions without prior notice to the Customer.
- 15.4 Each right or remedy of MRS under the Contract is without prejudice to any other right or remedy of MRS whether under the Contract or not.
- 15.5 If any provision of the Contract is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonable it shall to the extent of such illegality, invalidity, voidness, voidability, unenforceability or unreasonableness be deemed severable and the remaining provisions of the Contract and the remainder of such provision shall continue in full force and effect.
- 15.6 Failure or delay by MRS in enforcing or partially enforcing any provision of the Contract shall not be construed as a waiver of any of its rights under the Contract.
- 15.7 Any waiver by MRS of any breach of, or any default under, any provision of the Contract by the Customer shall not be deemed a waiver of any subsequent breach or default and shall in no way affect the other terms of the Contract.

15.8 The formation, existence, construction, performance, validity and all aspects of the Contract shall be governed by English law and the parties submit to the exclusive jurisdiction of the English courts.