

Presman/Mastermelt Ltd

Quality Assurance Manual

1.3 Quality Policy

MASTERMELT Ltd, is a leading supplier of precious metal recovery services using scrap and waste materials from the jewellery manufacturing, pharmaceutical, chemical, aerospace dentistry and electronics industries.

The company was founded in 1985 and has established a substantial list of clients by offering a prompt material processing and valuation service and flexibility in the type of return made, providing credit, fully or partially refined metals, or financial payment.

The company has its own processing facilities in London and Derbyshire and uses the services of independent assay laboratories.

Presman Bullion Ltd was founded in 1945 and focuses primarily on jewellery and dental scrap from trade sources.

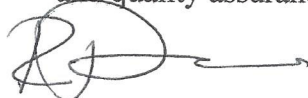
It is the policy of the company to ensure that materials and processes are stringently controlled to ensure high volume and timely yields of precious metals for the customer. Processes, capabilities and performance are measured and continually improved in accordance with defined annual objectives.

The company has established a quality assurance system based on the international model for quality management, ISO 9001: 2008. The Quality Management system is continually improved to comply with the requirements of this standard

The company also controls and develops its processes to meet ISO 14001 Environmental standards.

The company's quality system is defined in the quality policy manual and its related procedures and process instructions. This system The company ensures that all employees are well trained in these policies and procedures and are fully aware of the customer's requirements and expectations.

Appropriate records are maintained to show that work completed meets agreed specifications and is carried out in accordance with the company's process plans and quality assurance procedures.



R Davis
Chairman