

MASTERMELT AMERICA

PRECIOUS METAL PROCESSING

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Quality Policy Statement

Mastermelt America refines precious metals from its customers' scrap products, and provides associated services. We foster a culture and maintain a business plan that focuses on consistent, quality processing techniques to insure the highest achievable returns for our customer for every lot of material that is processed. We take the stewardship of our customers' materials seriously with detailed tracking throughout the entire process. All Mastermelt America employees and contractors must adhere to the following principles:

- To develop a system that creates and maintains the highest level of quality work practices and procedures that achieves the highest precious metals returns to our customers.
- Continually improve the quality of our performance through the implementation of ISO 9001 and establishing goals to assist in continual improvement.
- Make quality excellence an integral part of our planning, budgeting, sourcing and decision making process.
- Communicate with and train all employees regarding their obligations with respect to this policy.
- Demonstrate our commitment to quality with our stakeholders.
- Monitor our performance through a systematic program of internal and external quality audits.
- Mastermelt America's Executive Management will monitor compliance to this policy assuring it is maintained both in letter and spirit.

Signature:


Larry Blue, Plant Manager

Date: 3/29/17


Mark Degnan, President

Date: 3-29-2017